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Patient Care News: March 2006

St. Cloud Hospital

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Healthcare Directives

A sticker will be added to the Admission Findings section in the Health Maintenance row of the FHA/Plan of Care.

This sticker will read: *"If no HCD, would you like assistance completing a HCD?"*

If the patient states yes, then a social work referral should be made. The social work referral criteria currently includes "assistance with health care directives".

We will need to add the sticker to all of our current and future stock of FHA/Plan of Care. The question will be printed on the FHA/Plan of Care with the next print. This is necessary to meet the JCAHO standard: "The hospital helps or refers the patients for assistance in formulating advance directives upon request". Stickers will be provided in the very near future. An audit will be done to determine if we are asking the question – and, if help is requested, we are providing that help.

Kris Nelson
Director, Surgical Care Unit
Phone: 53620, Pager 89-0796

St. Cloud Hospital Joins National Patient Safety Effort

National Patient Safety Awareness Week March 5-11

"Our Patients-Our Partners: One Team, One Goal" is the theme of this year's National Patient Safety Awareness Week. St. Cloud Hospital is supporting the National Patient Safety Foundation's (NPSF) efforts to highlight effective communication as the patient safety tool of choice.

Each of you can help in this effort. Please take this week to:

- Discuss patient safety with your patients
- Address any areas where patients can be involved with their care
- Ask patients how their care can be improved in any way

We encourage patients to ask questions — **Speak Up** — until they understand what they need to do, and to become a partner with their health care providers to manage their health. Patient Safety Awareness Week demonstrates our commitment to implementing the highest standards of safety, and the theme emphasizes patient- and family-centered care.

As part of this week's celebration, the Patient Safety Week Committee is recognizing contributions to patient safety throughout St. Cloud Hospital. Units were asked to create displays showcasing patient safety accomplishments, which will be judged on March 6. Please take time to view these displays with the awards from March 8-10 in Riverfront Dining and congratulate the participants for their efforts.

Mary Buhl
Director of Performance Improvement

and Risk Management

Magnet Force # 13 - Interdisciplinary Relationships

Description: Nurse, physicians, pharmacists, therapists, technologists, and other members of the health care disciplines treat each other with mutual respect and have positive relationships.

We are looking for examples and stories about:

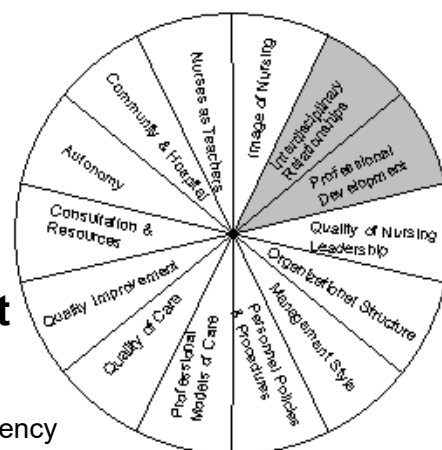
- Case Study with interdisciplinary collaboration across multiple settings.
- Descriptive study with interdisciplinary involvement addressing: Patient-centered clinical outcomes, nursing governance or establishing inter/intra department standards.
- Decision-making about allocation of scarce resources, procedural area facility development or unit remodeling.

There have been a number of activities that have already fit Force # 13. The interdisciplinary process in our organization is strong or you might say "magnetic". This is evident by our involvement in bringing in the Hypothermia Blanket, the work that is being done on the SBAR communication process, the improvements in communication through technologies like Spectralink, and most recently the ART and CART teams. Every day interdisciplinary practice is occurring resulting in exceptional care ultimately resulting in us once again being named a Top 100 Hospital. Your stories lay the foundation for our goal of Magnet Recertification. Please contact me or any of the other Force Leaders when you have the opportunity to tell us about the wonderful work that is being done in our organization in our journey to obtain our Magnet Recertification.

Force #13 – Force Leader



Phil Martin, Director of IP/OP Invasive and Interventional Cardiac Care
Phone Extension: 57461
E-mail: martinp@centracare.com



Magnet Force #14 – Professional Development

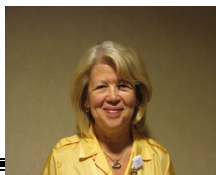
Description: All aspects of education: orientation (central and unit-based), inservices, continuing education, formal education, career development, personal and professional growth and development. Resources for competency based clinical advancement.

We are looking for examples and stories about:

- Nurses being given financial support to attend state, regional, national or international conferences – What information was brought back? Was there a practice change? How was information shared?
- Developing, promoting, and support cultural competence of healthcare staff – At the unit level, have you assessed your patient population to determine what cultural needs are specific to your area? Will this be included in Education Days planned for your unit next year? What resources have been developed for use on your unit?
- Inservices and education provided to assist direct care nurses achieve clinical competence and leadership skills – Any new orientation programs/processes? What activities are provided or have been implemented for critical thinking skills? How are topics for unit Education Days decided? Any inservices or activities other than inservices that have or will be implemented to develop leadership skills? Education for any new equipment?

Examples of the above include: PICU use of the Indiana State University computer programs and the follow-up that is being done regarding the effectiveness of these programs.

Force #14 – Force Leader



Joannie Nei, RN, BSN
Clinical Materials Mgmt. Specialist/
Orientation Educator
Ext: 55753

St. Cloud Hospital Magnet Re-designation Practice Story Form

[Open and print form to fill in by hand and send completed form to Jean Beckel, PI or](#)
[Save form to your computer, type in your responses and email to \[beckelj@centracare.com\]\(mailto:beckelj@centracare.com\)](#)

In the Magnet writing we tell “our stories” – the creative, innovative projects, processes, services, and patient/family contacts that happen because of our Magnet culture and environment – those times when we really make a difference to our patients, their families, and / or our patient care team.

Thank you for telling us your story – make your description thorough to illustrate the Forces of Magnetism present. Use the other side of the form if needed.

** Please attach or send any attachments that help to document your story. Attachment examples include: copies of notes from patients / families, communication with your director, meeting minutes, photographs, newspaper clippings (original documents will be returned upon your request). Please note: all staff and patient / family names are removed from documents that are sent with Magnet documentation.

| | |
|----------------------------|--|
| Your name: | |
| Your Unit / Dept: | |
| Phone # (extension) | |
| Position: | |
| Date: | |

Clinical Ladder

Congratulations to the following individuals for achieving and/or maintaining their Level III Clinical Ladder status!

Level IV

Therese Larson, RN **Family Birthing**

- ANA Perinatal Certification
- Support Staff Facilitation
- PI Committee
- Primary Preceptor
- Patient Care Council
- Teaches Neonatal Resuscitation

Level III

Curtis DeVos, RN **Ortho**

- Primary Preceptor
- Teaches Joint Class
- CNP Committee

Rhonda Fitzthum, RN **Intensive Care**

- Primary Preceptor
- Clinical Ladder Committee Representative
- AACN Member
- TICU Member

Melissa Freese, RN **Ortho**

- Advanced Health Care Directives Poster
- Neuro Progressive Care Committee
- AANN Member
- Neuroscience Certification (CNRN)
- Stroke Awareness Booth
- Preceptor
- Planning Committee for Annual Workshop

Sharon Hovde, RN **Surgery**

- Perioperative Certification
- Invasive Surgery and Laser Specialty Assembly
- Clinical Ladder Committee
- St. Cloud Hospital Recognition Council
- Member and Secretary of Heartland Chapter of AORN

Terri Nicoski, RN **Family Birthing**

- PI Committee
- Perinatal Certification
- Chairperson, Clinical Ladder Committee
- ART/CART Task Force
- Preceptor

Bonnie Koeplin, RN **Endo/Ops**

- Endoscope Reprocessing Classes
- Endoscope Reprocessing Calls
- Endoscopy Order Protocol
- Use of Interpreter for Pre-Procedure Calls
- Personal Protective Equipment Task Force
- Preceptor
- Education Council Member
- SGNA Member

Elaine Thyen, RN **Outpatient Services**

- CNP Representative
- Co-Chair of Endo/Ops Nurse Practice Committee/PI
- Primary Preceptor
- Falls Subgroup Task Force
- Documentation Team
- Member of Infusion Nurses Association

Amy White, RN **Intensive Care**

- Nursing Process Core Group Reader
- Certified Donor Requestor
- Primary Preceptor
- Research, Orientation and Education Committee
- Advance Directives at Whitney Sr. Center
- TICU Committee
- ART Task Force
- VAP Task Force
- AACN-CMAC Member
- Ventilator Associated Premiums: Wrote skill sets, procedure and updated standards

Submitted by:

Clinical Ladder Committee

Educational and Professional Development Programs

April, 2006

- | | |
|-------|---|
| 7/14 | BLS Initial Instructor Course (includes 2005 AHA Guidelines) |
| 25/26 | Critical Care Certification Prep Course |
| 26/27 | NNSDO Nursing Professional Development Certification Prep Course, Windfeldt Room. |

May, 2006

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| 20 | ANCC Test Date |
|----|----------------|

*For more details, call the Education Department
at Ext. 55642.*